

Freddie Mac Borrower Help Centers and Network

Our HUD-certified housing counselors can assist you if you are struggling to make your mortgage payments and help you prepare for successful homeownership.



If you're struggling to make your mortgage payments

If you're behind on your mortgage payments or believe you may fall behind on your payments soon, our housing counselors can help you by:

- Providing holistic financial education counseling, including reviewing your budget and providing debt and credit management services.
- Offering educational resources and tools to help you get back on track.
- Explain, identify and pursue the best option to avoid foreclosure while working closely with your loan servicer (the company listed on your mortgage statement).

If you're planning to buy a home

If homeownership is in your future plans, our housing counselors can help you prepare by:

- Teaching important financial skills such as planning your budget and building your credit.
- Guiding you on the steps to sustainable homeownership through workshops and one-on-one counseling.
- Comparing the affordable features of various mortgage products – including products that offer lower down payment options.
- Providing information on down payment and closing cost assistance programs in your area.

Borrower Help Centers

Free phone assistance is available through our national Freddie Mac Borrower Help Network at 877-300-4179 or at one of our Borrower Help Centers listed below.



Midwest

Chicago

Latin United Community
Housing Association (LUCHA)
1152 North Christiana Avenue
Chicago, Illinois 60651
773-489-8484
www.lucha.org

Neighborhood Housing Services of
Chicago
1279 North Milwaukee Avenue,
4th Floor
Chicago, Illinois 60622
773-329-4111
www.nhschicago.org

Detroit

NID-Housing Counseling Agency
7310 Woodward Avenue, Suite 704
Detroit, Michigan 48202
313-338-3840
<https://nidhousing.com/branch-offices/nid-detroit-bhc-help-center>



If you are facing financial hardship or having difficulty paying your mortgage, find available resources at My Home by Freddie Mac®.

My Home
by FreddieMac®



Northeast

New York State

Center for NYC Neighborhoods*
 55 Board St 10th Floor
 New York, NY 10004
 212-566-3050
www.cnycn.org

* Free assistance, either in person or by phone, will be offered by a nonprofit affiliate of the Center for NYC Neighborhoods. Call the Center and ask for the name of the member organization nearest you.

Washington, DC, Metropolitan Area

HomeFree-USA
 6200 Baltimore Avenue
 Riverdale, Maryland 20737
 301-891-8400
www.homefreeusa.org



Southeast

Florida

CNC
 1223 SW 4th Street
 Miami, Florida 33135
 305-642-3484 Ext 184 or Ext 181
www.cnc.org

InCharge Debt Solutions*
 5750 Major Boulevard
 Suite 300
 Orlando, Florida 32819
 888-794-6390
www.InCharge.org

*In-person assistance by appointment only. Call to schedule.

Urban League of Broward County
 Community Empowerment Center
 560 NW 27th Avenue
 Fort Lauderdale, Florida 33311
 954-584-0777
www.ulbroward.org

Georgia

D&E, A Housing & Economic
 Empowerment Center, Inc.
 2860 East Point Street
 2nd Floor
 East Point, Georgia 30344
 770-961-6900
www.depower.org

Mississippi

D&E, A Housing & Economic
 Empowerment Center, Inc.
 416 Marion Avenue
 McComb, Mississippi 39648
 601-600-7001
www.depower.org



Southwest

Phoenix

Chicanos Por La Causa
 1402 South Central Avenue
 Building A
 Phoenix, Arizona 85003
 602-253-0838
www.cplc.org

Trellis (formerly Neighborhood
 Housing Services of Phoenix)
 1405 East McDowell Road
 Suite 100
 Phoenix, Arizona 85006
 602-258-1659
www.trellisaz.org



West

Las Vegas

Chicanos Por La Causa (CPLC)
 555 N. Maryland Pkwy.
 Las Vegas, NV. 89101
 702-207-1614
www.cplc.org

California

Neighborhood Partnership Housing
 Services (NPHS)
 9551 Pittsburgh Avenue
 Rancho Cucamonga, California 91730
 909-988-5979
<http://nphsinc.org>

West Angeles Community
 Development Corporation
 6028 Crenshaw Boulevard
 Los Angeles, California 90043
 323-751-3440
www.westangelescdc.org



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